Quality and Safety Policy

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The primary objective of VTS is to use the Quality Management System (UNI EN ISO 9001:2015) and the Safety Management System (UNI ISO 45001:2018) as tools for managing all organizational processes, with the aim of meeting the needs and expectations of interested parties and achieving and maintaining, through its products and services, a leading reputation for Quality. It also aims to disseminate and strengthen a safety culture by developing risk awareness and promoting responsible behaviour among all employees.

To achieve this objective, VTS intends to pursue the following policy toward its interested parties:

- 1. Seeking new market shares, including through careful management of the Company's image;
- 2. Consolidating long-standing Customers and meeting their requirements;
- 3. Ensuring service compliance with applicable technical standards and directives;
- 4. Preventing defects;
- 5. Pursuing continuous improvement;
- 6. Safeguarding workers' health and safety by assessing the risks associated with work activities and adopting appropriate prevention, protection, monitoring, and control measures;
- 7. Operating in compliance with laws, ethical principles, and social responsibility toward employees, customers, and the community;
- 8. Involving all personnel in implementing the Safety and Quality management system, according to their respective levels of responsibility and competence;
- 9. Preventing injuries, incidents, and occupational diseases, and monitoring near misses;
- 10. Improving internal and external communication processes;
- 11. Reviewing this policy annually and whenever any significant change occurs;
- 12. Committing to identifying opportunities for improvement regarding quality and occupational health and safety.

In this regard, VTS is convinced that the cornerstone on which to base its activities is the competence and motivation of its personnel.

For this reason, it believes that the success of its activities cannot be separated from the genuine involvement of all personnel, who must feel that they play a decisive role in the results achieved, rewarded by the economic returns and by working in a positive environment.

To this end, it considers the following to be essential:

- Structured training in quality and safety disciplines for all Company functions, each according to their respective competencies;
- The creation and maintenance of a positive corporate climate.

Economic performance remains one of the Company's priorities, as it provides the liquidity necessary to meet the needs of personnel and suppliers. It is also a fundamental prerequisite for the Ownership to see its efforts rewarded and to be able to support decisions related to improvement, consolidation, and expansion.

Approved by

Chief Executive Officer